

HIGHJUMP™ WAREHOUSE EDGE

End-to-end Warehouse Management Solution Enables Small and Mid-sized (SMB)
Enterprises to Drive Rapid, Out-of-Box Warehouse Optimization and Efficiency



DESIGNED TO EMBRACE THE NEEDS OF TODAY AND TOMORROW

- Out-of-box supply chain execution tools for unmatched flexibility and adaptability
- Proven, seamless integration with most ERPs – Microsoft, Sage, NetSuite, SAP and more.
- Comprehensive security and services infrastructure
- Extensible, responsive HTML5 user experience with specific layout guides for desktop functions, tablets and smartphones
- Open web service API
- Powerful workflow adaptability layer
- Mobilizing your workforce

HighJump™ Warehouse Edge is a leading end-to-end warehouse management suite enabling executives, managers and warehouse personnel to access real-time supply chain analytics and take proactive or corrective action anywhere, anytime.

Managers and workers are always on the move and need access to relevant information and the ability to respond quickly and easily while on the go. By accessing full WMS functionality from any browser, desktop, tablet or smartphone, your workforce is empowered to maximize business results through increased mobility, analytics and information exchange.

With a highly accessible and actionable warehouse management suite, you will be able to respond to evolving market pressures and deliver on ever-shrinking time to delivery windows. In addition, operations executives and warehouse managers are enabled through a supply chain control tower that acts as a single command center for visibility, decision-making and action, based on real-time data.

ONE SUPPLY CHAIN EXECUTION PLATFORM, ANYWHERE AND ANYTIME

HighJump Warehouse Edge leverages HighJump™One, a platform that utilizes the responsive capabilities of HTML5 to deliver an intuitive, mobile-friendly user experience across the entire HighJump suite of solutions. This common UI makes training and on-boarding users faster and easier and also simplifies the work of your IT department by only having to concentrate on one technological infrastructure across your supply chain.

HIGHJUMP™ WAREHOUSE EDGE IN THE CLOUD

HighJump OnDemand Cloud has better performance than any other offering in the marketplace.

- Managed in-house, end-to-end
- Full WMS offering in private or public cloud
- Highest Processing and Memory Performance
- Lowest Disk Read and Disk Write Latency
- Nearly 8,000 customers running their operations on the HighJump OnDemand Cloud today benefiting from increased flexibility, scalability and security

Operators are no longer bound to a desk in an office; the new redesign allows them to take immediate action from anywhere within the warehouse, increasing responsiveness and job performance. The simple, intuitive interface enables warehouse personnel to focus in on the task at hand, rather than get distracted by an overwhelming amount of data on any given screen.

Unlike other visibility products that offer only reporting, HighJump One empowers you to plan and manage all inventory, processes, and people directly from a web browser, whether that be on your desktop, your tablet, or your phone. The platform can also advise mobile employees of critical operational events.

In addition, eLearning and event management tools ease on-boarding and promote proactive business management.

FULLY-FEATURED, CLOUD-OPTIMIZED WAREHOUSE SUITE

Small to mid-sized businesses require low total cost of ownership through minimal IT footprint and a high degree of functionality to gain best practices in their organization. With HighJump Warehouse Edge, you will be able to leverage a cloud-enabled foundation for receiving, put-away, inventory management, order processing, replenishment, pick/pack, loading and shipping with increased flexibility, scalability and security. By accessing the WMS via a web browser, you will gain the functional benefits of new WMS software without the large, up-front software and hardware costs or IT drain.

HighJump™ Warehouse Edge in the Cloud leverages best-in-class infrastructure and has multiple, geographically dispersed regions to offer availability, fault tolerance and redundancy unachievable on-site. HighJump is responsible for managing, monitoring and supporting the cloud platform in-house, end-to-end to ensure change management policies and procedures are strictly followed for no client disruptions.



ACHIEVE STREAMLINED, OPERATIONAL EXCELLENCE

Drive Increased Productivity

Utilize advanced functionality to increase inventory turns and provide detailed worker accountability, resulting in heightened productivity and maximized efficiency. Optimized warehouse processes reduce picking time and product touches by allowing you to seize cross-docking opportunities. It also minimizes travel paths with slotting/re-slotting functionality, optimizes picking execution

with user-configured algorithms, and intelligently directs put-away to the appropriate bins based on product handling characteristics. Furthermore, our solutions virtually eliminate the need for non-value-added activities such as manual checking and shipment audits.

Avoid Costly Errors With Up To 99%+ Inventory Accuracy

Through robust cycle counting capabilities, real-time information confirmation and verification, our solution gives your employees and their managers immediate feedback on work accuracy. An accurate system ensures workers are not looking for missing inventory or overloading any given location.

Boost On-Time and Complete Shipments

The accurate order picking functionality of HighJump Warehouse Edge allows you to deliver complete orders on time. Increased fill rates and decreased cycle times enable you to avoid costly shipping delays and backorders that jeopardize valuable customer relationships. In addition, overall process efficiency decreases cycle time, resulting in more on-time shipments.

Optimize Warehouse Space

HighJump Warehouse Edge provides directed stock rotation, intelligent picking directives, automatic consolidation, and cross-docking to maximize the use of valuable warehouse space. The system also directs and optimizes put-away based on accurate, real-time information about the status of bin utilization.

Reduce Shrinkage and Spoilage

Our solution facilitates real-time monitoring and enforces FIFO (first-in, first-out) rotation to reduce spoilage. In addition, high levels of worker accountability empower you to detect shrinkage problems.

Exceed Customer Expectations

You will be empowered to consistently deliver on customer promises with the ability to reduce cycle times, stock-outs and backorders; improve order accuracy and on-time shipments; and offer unique services.

INTEGRATED, FLEXIBLE PICKING WORKFLOWS

Gain faster and accurate cycle counts and improve order throughput capacity by increasing lines per hour picked/packed with fewer resources.

- Wave/Cluster Picking
- Zone Picking
- Batch Picking
- Replenish & Forward Pick
- eFulfillment



Without the foundation of HighJump Warehouse Edge, achieving 99.99+% inventory accuracy would be impossible."

- Randy Dunn, VP of Operations, DBH Distributing, LLC

THE HIGHJUMP DIFFERENCE

HighJump serves a variety of distribution and manufacturing industries from 3PL operators, food and beverage, automotive, aerospace, pharmaceutical and apparel. Flexible and adaptable software is a requirement for any company with a distribution center that needs to scale for growth.

Distribution Expertise with Out-of-Box Retail Compliance: Companies that sell product to major retailers prioritize vendor compliance above all else. Complex warehouse processes resulting from selling to multiple channels in pallet, case, and unit quantities by small parcel, LTL and full trailer demand configurable, flexible software. Our relationship enables the distributor to pivot and meet changing process needs. Add to the mix a growing need to accommodate large volumes of drop-shipments that require multiple, customer-specific packing slips, routing and EDI requirements and the right partner is critical to enable process optimization while maintaining excellent customer service.

Unmatched Flexibility and Adaptability: Whether you are seeking an adaptable solution built to fit your unique requirements or one that can be quickly configured and implemented, HighJump Warehouse Edge arms your operations with the out-of-box tools you need to achieve efficiencies and enable scalable growth.

Many organizations look to control their own destiny by customizing their own processes without modifying source code. HighJump offers a unique, adaptable environment that enables process adaptation that carries forward with platform upgrades.

“What I like about HighJump Warehouse Edge is that it's rigid in that it makes you do things right, but it's flexible in that you can mold it to your business.”

- Andrew Sisco, Operations Manager, Logo Brands

Low Total Cost of Ownership: HighJump's comprehensive warehouse suite controls and optimizes the flow of inventory throughout the extended supply chain, from suppliers through consumption. HighJump combines the functionality and flexibility you require to effectively meet customer expectations, reduce costs and achieve a low total cost of ownership. That generates a fast ROI, often in less than 12 months.

Satisfying High-Volume Internet Retail Requirements: Internet retailers require flexible processes that enable them to flex capacity for weekly and peak volume fluctuations. Optimal processes for Monday shipments may not be the same on Friday and are certainly different from peak, holiday volumes. HighJump Warehouse Edge enables optimized business processes for fluctuating demand, a common challenge of eFulfillment, with the help of small parcel shipping integration and warehouse automation (i.e. conveyor and put-walls).

HighJump Warehouse Edge enables the optimization of multi-channel distribution and internet retail with little to no customization by leveraging native documents (GS1 labels and reports), analytics and flexible business processes.

Seamless ERP Integrations: Proven integrations with major ERP systems decrease implementation time and cost through a repeatable implementation process while minimizing time to value. We consistently maintain deep technical expertise with Microsoft Dynamics™, Sage, NetSuite, SAP® Business One, Infor™ and more, as well as upgrade and test our integrations prior to our customers upgrading to new versions of existing ERPs.

BROAD SOLUTION SET CAPABILITIES

Source all your supply chain needs with an end-to-end solution from a single supplier and eliminate multi-vendor integrations that complicate implementations, support and upgrades. The HighJump Warehouse Edge solution suite contains powerful transportation management, small parcel shipping, yard and dock, labor management, actionable analytics and EDI integration to further modernize your distribution operation and set you up for sustainable success.

SMB businesses require low cost implementations through configurability and flexibility with a highly-prescribed implementation methodology that can have them successfully up and running in as little as 90 to 120 days. Our SMB-focused warehouse management solutions are a perfect fit for companies that have never implemented a WMS or have implemented barcoding and want more robust capabilities.

GAIN A SEAMLESS OUTBOUND ORDER PROCESS WITH INTEGRATED SHIPPING

With seamlessly integrated shipping functionality, you will eliminate fixed packing stations and shipment paperwork to reduce costly manual errors and increase shipment reliability. By leveraging a powerful multicarrier rating engine, it will also allow you to automatically select the cheapest carrier, mode, and service level that meets your delivery time frames.

Reduce your shipping costs, track every shipment, and maintain valuable key performance metrics all while gaining accurate shipping compliance and superior customer service.

EMPOWER DECISION-MAKING WITH ACTIONABLE ANALYTICS

Create, manage and view KPI dashboards and analyze ad-hoc business intelligence using pivots, drill down, charts, and graphs. With this module, you can measure your operation's performance and the success of your business with simple, digestible KPIs that measure people, processes, and inventory. It provides real-time visibility into your entire extended enterprise. You will be able to view historical trends and real-time metrics that inform your decision-making. It can even intersect your Supply Chain data with other external data sources, such as your ERP.

EASILY RETRIEVE AND STORE KEY DOCUMENTS OR IMAGES

Automatically store scanned or printed documents and electronic forms, archiving the data electronically for easy indexing and retrieval to track compliance standards. The Image module allows you to break from the chains of your filing cabinet and capitalize on the power of your system, instantly retrieving the document or image that you are looking for. These documents can then be stored, searched and viewed through OCR technology. An intuitive user experience with a powerful meta-data engine makes extensive retrieval options possible.



“Integrating shipping into our warehouse operations has allowed us to more than double our daily parcel shipments, all while improving accuracy, reducing manpower and obtaining better shipment visibility”

– Raymond Soltes, Director of IT, American Heritage Billiards

AUTOMATE INSPECTION PROCESSES WITH QUALITY ASSURANCE

Automate your inspection processes for a diverse set of tasks, including the inbound receipt of goods, outbound sales orders, material handling equipment, tractors/trailers, physical plant equipment, and specialized inventory. It allows the user to quickly and easily capture images at any point of the inspection process.

This HTML5-based solution can be accessed on any device with an internet connection and allows you to reduce the cost of dealing with compliance and regulatory requirements. You will drive continued improvement of quality systems and performance to benefit both the buyer and producer. It will also allow you to improve the performance of suppliers and product quality to minimize product loss, rejects, chargebacks and recalls.

ON-DEMAND, PIXEL-PERFECT REPORTING CAPABILITIES

The Report module allows the administrator to manage and configure reports and allows both users and administrators to run ad-hoc reports. It can print hard copy documents generated by the HighJump Warehouse Edge suite, including OTR documents, gate passes, and much more.

Reporting functionality extends SSRS with features like report versioning and user-based data filtering. It does this while providing an embedded experience with simplified management.

COST-EFFECTIVELY SCHEDULE YOUR RESOURCES

The web-centric design allows users to utilize a set of tools to quickly and easily book an appointment based on customizable business rules for any type of resource (e.g. dock doors, manufacturing machinery, material handling equipment, etc.). External carriers and vendors can log into the portal to schedule a date, time, and dock door for deliveries or outbound orders based on parameters set by warehouse operations.

HIGHJUMP BY THE NUMBERS

- 4,200+ global customers
- 30+ years of supply chain experience
- Localized product implementations in 66 countries

Improve efficiency, improve throughput, increase asset utilization, access historical data, and improve visibility into the schedule and availability of resources by replacing a manual appointment system.

MANAGE AND TRACK YOUR SHIPMENTS AS DRIVERS DELIVER THEM

Track drivers in your over-the-road fleet, track final deliveries in a campus setting, or track electronically-connected common carriers by utilizing functionality that allows you to execute routes, communicate with drivers in real-time and provide real-time GPS location data on your shipments. Sign-on-glass technology will allow the driver to capture proof of delivery and automatically push updates to customers and dispatchers. Easily manage all of your deliveries by gaining insight into the complete history using GPS location data detailing the entire trip.

YOUR SUPPLY CHAIN HUB

- Actionable analytics
- Activity billing
- Configurable appointment scheduling
- Document imaging
- Dynamic quality inspection
- Integrated ASN manager
- Multi-carrier shipping
- Label print manager
- Labor management
- Yard and dock



ABOUT HIGHJUMP

In almost every industry, buyers are becoming more fickle, and more demanding. For logistics executives, effectively meeting buyer needs has become a relentless quest for speed and agility. Traditional supply chain solutions – siloed, complex and hard-to-implement – no longer suffice, as competitors find ways to deliver goods faster and more profitably.

In today's "now" economy, HighJump helps you stay agile, with adaptable, connected solutions that harness the power of your trading partner community. From the warehouse to the storefront, from the desktop to the driver's cab, we can help you achieve new levels of supply chain responsiveness, performance and profitability.

HighJump's suite of warehouse management, business integration, transportation management and retail/DSD solutions form a complete, powerful and adaptable platform that allows you to drive growth, customer satisfaction and revenue. **HighJump: supply chain accelerated.**



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THE HIGHJUMP TEAM IS HERE TO HELP!

If you have any questions regarding HighJump or how our products can improve your business, our passionate team is here for you.

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