HighJump™ WMS in the Cloud

Agile, scalable WMS solutions for the dynamic supply chain, delivered in the cloud.

Whatever the industry, the growth of eCommerce and ever-rising demands of customers have put pressure on warehouse and supply chain leaders to reinvent operations. The need to offer a broader array of products with a faster delivery timeframe is pushing retailers, e-tailers, wholesalers, consumer goods manufacturers, and third-party logistics providers (3PLs) alike.

Businesses are rethinking their IT strategy to scale while focusing on what they do best. As the shift from traditionally installed software to cloud technology continues to accelerate, the cloud affords increased flexibility, scalability and security. By partnering with the right cloud supply chain partner, you enable your organization to:

- Focus on your business without the burden of servers, networking, database, and other routine maintenance tasks.

- Improve warehouse performance quickly while optimizing your IT investment.
- Have peace of mind that your system is being maintained by supply chain experts who understand the impact downtime can have on your business.
- Benefit from product and performance feedback and improvements from thousands of businesses like yours.
- Access a world-class IT infrastructure and level of security without the upfront cost.

Meet Your Fully-Featured WMS in the Cloud

With 20+ years of cloud experience, HighJump cloud operations span multiple solutions with more than 1,000 customers worldwide.

HighJump™

HighJump WMS in the Cloud delivers highly-configurable, best-of-breed WMS functionality hosted on premier cloud platforms. By offloading your IT and hardware support to HighJump supply chain experts, you will vastly increase warehouse efficiency and optimize capital and cash.

As you continue to grow your business, HighJump allows you to increase computing capacity on the fly with no downtime. Furthermore, you can expand by defining the elasticity allowed to support seasonal growth and achieve scalability.

By partnering with HighJump, you will:

Focus on Your Business
HighJump's cloud infrastructure, combined with world-class managed services, helps you focus on growing your business.

Pay as You Go
Everything you need to run and manage your WMS packaged in a subscription.

Extend Your IT Team
Rely on a world-class cloud operations team to manage and support your WMS.

Ensure Business Continuity and Uptime
Expect stability, better RTO/RPO, and +99.5% uptime. Performance is dedicated and never over-allocated.

Scale With Confidence
Harness the power of the HighJump cloud as you ramp up for volume spikes, growth, and automation.

Get Your ROI Faster
Kick-start implementation within 48-hours for faster ROI.

SIGNS THE CLOUD IS RIGHT FOR YOU:

- You have a rapidly growing business and worry your WMS won't scale with your growth.
- You need a WMS that will provide faster time to value.
- You rely on your WMS to be up all of the time.
- You want to avoid a large upfront cost and need to prove quick ROI.
- You have a small, internal IT staff and/or want to avoid adding IT staff.
- You are already using SaaS applications, particularly for ERP.

"80% of supply chain interactions will happen across cloud-based commerce networks by 2020."[1]

[1] IDC futurescape – Worldwide Supply Chain 2018 Predictions

Control Your Own Destiny
All the HighJump™ WMS adaptability tools you know and love are also available in the cloud.

Access Your WMS Anywhere, Anytime
Take your WMS with you with secure global access from any device.

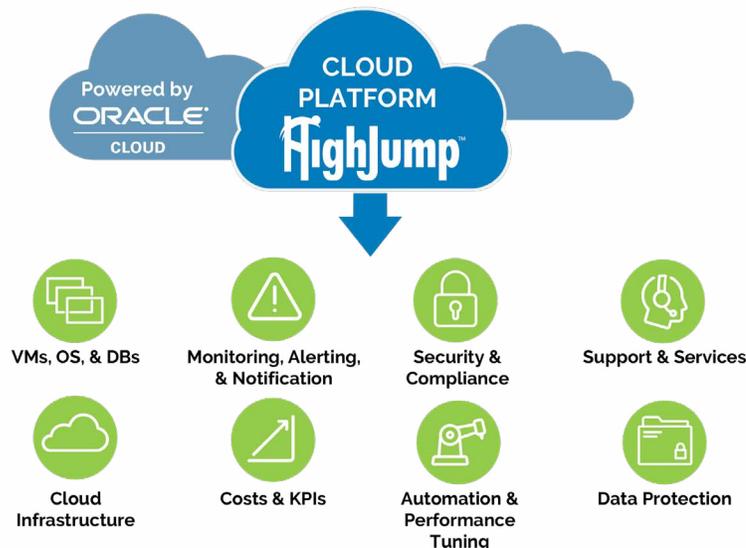# HighJump WMS in the Cloud Services at a Glance

Your business relies on the WMS to be up-and-running all the time. To ensure business continuity, HighJump provides **99.5-plus percent uptime** to meet the service level agreements (SLAs).

HighJump has dedicated cloud supply chain experts committed to providing you faster, better, and more reliable service. HighJump is also responsible for managing, monitoring, and supporting the cloud platform in-house, end-to-end to ensure change management policies and procedures are strictly followed for no operational disruptions.

With **24/7 monitoring and alerting**, pre-defined best practices and benchmark data are carefully followed to better identify and solve root cause issues as they occur. This drastically reduces any over-the-phone or support ticket wait time to address problems quickly and efficiently.

You may also have concerns that your WMS could be hacked resulting in significant downtime or data loss. By partnering with HighJump, you will have confidence knowing that the latest security concerns and system patching are kept up with to ensure unwanted intruders out.

VMs, OS, & DBs   Monitoring, Alerting, & Notification   Security & Compliance   Support & Services

Cloud Infrastructure   Costs & KPIs   Automation & Performance Tuning   Data Protection

Key Financial Benefits: On-Premise Vs Cloud

The financial benefits of choosing a cloud WMS are clear. By only paying for what you use, minimizing the need for server infrastructure, reducing employee training, and outsourcing security and monitoring, you will achieve a low total cost of ownership (TCO).

In today's world, the cost and frustration of losing information is far more expensive than paying the low, flat monthly subscription for the cloud. Let's take a look of costs between an on-premise and cloud WMS in a side-by-side comparison:

ON-PREMISE	CLOUD
• Larger, up-front capital expenditure. • Pay resource to design and install servers. • Lengthy deployment time. • Continue to pay for hardware upgrades and vendor support contracts. • Pay to increase capacity and refresh hardware.	• Predictable, low monthly cost. • Professionally certified architecture. • Servers deployed within 15 days. • All included. • Hardware refresh is covered as part of monthly fee.

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HIGHJUMP WMS in the CLOUD VISION FOR THE FUTURE

HighJump continues to make significant investment in its cloud resources, services, and security. In 2018 and 2019, HighJump greatly invested in infrastructure upgrades and has greater investments planned for the future. With vast improvements in disk performance and overall compute, our cloud customers have the ability to run their HighJump workload with faster responses and with higher reliability. The HighJump team also recently focused heavily on automation and code release in to get services up and running even faster. With the continuous, significant investments in the cloud platform, HighJump's cloud has better performance than any other offering found in the marketplace.

Highjump™ WMS in the Cloud Overview

- Decades of experience supporting and hosting supply chain systems in the cloud.
- Managed by a global network of cloud operations experts.
- Built-in configurability and system redundancy.
- Over 1,000 customers running operations on highjump's cloud today.
- Increased flexibility, scalability, and security.

Today's consumer has ever-higher expectations for purchasing convenience, delivery speed, choice and adaptability. More options for consumers spell greater complexity for the supply chain. It's no longer enough to fulfill demand – you must anticipate it, predict it and make smarter, faster decisions.

With resources tight and competitive pressure relentless, staying ahead means selecting a technology partner with a proven track record of delivering efficiency and a lower cost of ownership. A partner whose flexible, extensible platform integrates quickly and smoothly with your existing systems. All backed by a team with unmatched supply chain expertise – working to help you adapt, grow and succeed.

At HighJump, we're integrating our proven solutions for the warehouse, transportation and logistics ecosystem with emerging technologies – from around our company and around the world – to build the supply chain of the future. Leveraging advanced cloud technology, we can help you ride the wave of data to achieve greater efficiency, uncover actionable insights, and stay ahead of the curve.

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